

Okaloosa/Walton
Homeless Continuum of Care
Supported by:

Bridgeway Center, Inc.

Catholic Charities

*City of Fort Walton
Beach*

COPE Center, Inc.

First Presbyterian Church

Fort Walton Beach Police

Gregg Chapel AME Church

Hollywood Blvd. Baptist Church

Mary Esther United Methodist Church

Mental Health Association of Okaloosa/Walton Counties

OASIS

Okaloosa Coalition On the Homeless/FRESH Start

Okaloosa Department Of Health

Okaloosa County Sheriff's Office

Okaloosa/Walton Child Care Services

Progressive Management Of America, Inc.

Striving for Perfection Ministries

St. Simon's Episcopal Church

7th Day Adventist Church

Private Citizens

RESOURCE GUIDE FOR THE HOMELESS

Produced by:

Okaloosa Walton Homeless
Continuum of Care/ Opportunity, Inc.



Introduction

The Resource Guide for the Homeless was produced by the Okaloosa/Walton Homeless Continuum of Care, Opportunity, Inc. It may be copied, printed, and distributed as needed in order to assist any homeless person or any other member of our community in need.

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- HUD FAIR HOUSING MARKET HUD 244-5886**
 Emergency Low Income Housing 833-9165
 Choctaw Village 862-4200
 Wildwood Apartments 678-7734
 Oakview Gardens 678-5968
 Niceville Housing Authority 678-7816
 Niceville Gardens 897-4272
 Progressive Management of America FWB 244-1600,
 Crestview 682-6310
- FWB Housing Authority 243-3224
 Crestview Housing Authority 682-2413
 Crestview Section Eight 682-6600

Twin Cities Hospital (Niceville)
Main Number 850-678-4131

U.S. Labor

250B Eglin Parkway
Fort Walton Beach, FL 32547
850-301-2093

Veterans Service Offices

Shalimar 850-651-7258
Crestview 850-850-689-5922
Tallahassee 850-245-7298

VA Outpatient Clinic

Veterans medical care
Pensacola 850-476-1100

Vocational Rehab 833-9114

Waterfront Mission of Fort Walton Beach

A single night emergency shelter for men. Single night shelter and referral assistance for women and children. Six month in-house rehabilitation discipline program for men. Clothes and shoes available. Breakfast provided to program members and overnight guests only. Prepared or sack lunches provided to anyone. Those guests who come for dinner will be expected to be alcohol free and attend chapel.

All assistance provided on a case-by-case basis according to need and circumstances.

Unable to accommodate individuals on medications.

See Meal Schedule Page 7.

850-796-0700

The Wave

Public Transport System: Correct fare required.

600 Transit Way

Fort Walton Beach, FL 32547
850-833-9168

WIC FWB 833-9254, Crestview 689-7858

Individuals requesting assistance should consider the following guidelines.

1. Call before going to the agency. They may not have funds at that time.
2. Find out the agencies requirements are for seeking assistance. You may be required to provide proof of financial need.
3. The agency will probably want to know what caused the current emergency situation that required you to seek help.
4. Agencies will not continue to help the same person repeatedly. They may limit assistance to once a year or limit assistance after the second time.
5. We suggest that you prepare to present the following documentation:
 - Photo I.D.
 - Social Security Cards for yourself and children as appropriate.
 - All sources of income including Social Security, food stamps, child support, and pay check stubs.
 - Proof of all expenses.
 - If requesting assistance to purchase a bus ticket you may be required to provide assurance that you have a contact at your destination and a support system set up for when you arrive.
 - The Veterans Administration will require Social Security card, WD 40 and service number.

Hurricane Safety Guidelines

A Hurricane Watch is an announcement for specific coastal areas that hurricane conditions are possible within 36 hours. **You should find out where the closest shelter is and make sure that you are able to reach it if a Hurricane Warning is announced.**

A Hurricane Warning is issued when hurricane conditions (winds of 74 miles-per-hour or greater, or dangerously high water and rough seas) are expected in 24 hours or less. **Seek shelter immediately.**

Emergency Management Center
For open shelters and information.
850-651-7560

Shelters currently designated are:
Davidson Middle School (Special Needs Shelter)
6261 Old Bethel Road, Crestview

Baker School
1369 14th Street, Crestview

Kenwood Elementary School (Emergency Management has announced that this shelter will be opened last as they would prefer evacuation to the north)
15 N.E. Eagle St. Fort Walton Beach

Antioch Elementary School
4700 Whitehurst Lane, Crestview

If necessary, Emergency Management can provide transportation to the shelters. Call 651-7560

Social Security Office 1-800-772-1213
Ft Walton Beach 664-6194

Striving for Perfection Ministries 24 Bass Ave SW, FWB
USDA Food Giveaway monthly every 3rd Saturday of the month 10 a.m.—11 p.m.
Weekly meal program every Thursday 11 a.m.—12 p.m.
Financial Assistance by **Appointment only**
850-862-3899 ext. 100

St. Simon’s Episcopal Church
Cold Weather Shelter. One of churches providing shelter when temperatures fall below 40 degrees.
Provides prepared meals according to schedule. See page 7.
28 Miracle Strip Parkway
Fort Walton Beach, FL 32547
850-244-8621 or 850-244-8448

7th Day Adventist Church
Cold Weather Shelter. One of churches which open when temperatures fall below 40 degrees.
Provides prepared meals according to schedule. See page 7.
119 St. Mary’s Ave SW
Fort Walton Beach, FL 32547
850-243-1970

St. Mary’s Outreach
Financial assistance
Applications accepted in person on Thursdays from 9 a.m. until 11 a.m.
Assistance determined on a case by case basis.
38 Robinwood Drive, Fort Walton Beach
850-243-0004

Trinity United Methodist Church (see page 7)
Soup kitchen M-F Nov 5-Feb 29, Sack lunches packed for day workers
ESOL classes, Angel Food Ministry
401 Racetrack Rd, FWB 862-4169

Public Libraries

Computer access available for internet research and job search

DeFuniak Springs

Circle Drive, DeFuniak Springs, Phone 892-3624

Freeport

76 State Highway 20 W, Phone 835-2040

Mary Esther

100 W. Hollywood Blvd, Mary Esther, Phone 243-3731

Shalimar

6 10th Ave, Shalimar, Shalimar, Phone 609-1515

Ft Walton Beach

185 Miracle Strip Parkway, 833-9590

Valparaiso

459 Valparaiso Pkwy 729-5406

Niceville

206 N Partin Cr, 729-4070

Salvation Army

A religious charitable organization which provides services to the needy.

Includes food, utilities, and thrift shop.

Fort Walton Beach 850-243-4531

Crestview 850-682-8224/682-4225

Sharing and Caring, Inc.

Provides food, clothing (and layettes on an emergency basis only).

Provides prepared/packaged lunches in Fort Walton Beach.

Showers. See schedule page 7.

Fort Walton Beach 850-244-0778

Crestview 850-682-1134/682-2002

Niceville 850-678-8459

Shelter House

Provides temporary emergency shelter, counseling, information referrals and crisis intervention for survivors/victims of domestic violence.

Program office 850-243-1201

DeFuniak Springs Outreach Office 850-892-5411

Crestview Outreach Office 850-689-0845

Shelter House Hotline 850-863-4777

Domestic Abuse Hotline 1-800-44ABUSE/1-800-442-2873

Shelters will not all open immediately. They will open in turn as needed. Contact Emergency Management Center or ask law enforcement which county shelters are currently open.

Try to make sure a friend or family member knows your whereabouts and arrange a contact point to get in touch after the storm.

Note: Bridges are closed once sustained wind speed reaches 40 miles-per-hour. Ensure you are near a shelter before bridges are closed.

After the Storm Stay in the shelter until you are told by emergency management personnel that it safe to leave.

When you do leave emergency shelters, be aware of dangers from hurricane debris, downed power lines and damaged buildings.

Be aware of the possibility of contamination of the public water supply (boil water notices) and food spoilage due to power outages.

Although radios may not be accessible to all, emergency information is available at the following radio settings. Listen to one of these Emergency Broadcast System stations for important information.

AM 1260

AM 1050

FM 105.5

FM 104.7

FM 99.5

Hotlines and Emergency Numbers

Fire, Ambulance, Police 911

Domestic Abuse Registry	1-800-442-2873
Abuse Hotline	1-800-962-2873
AIDS/HIV Hotline (National)	1-800-342-AIDS
(Florida)	1-800-FLA-AIDS
Ala-non/Ala-teen	1-800-4AL-ANON
Child Abuse Hotline (Child Health U.S.A.)	1-800-422-4453
Child Support Enforcement	1-800-622-5437
Cocaine Anonymous	1-800-662-HELP
COPE Center Crisis Line, Defuniak Springs	850-892-4357
Crisis Line at Bridgeway Center, FWB	850-244-9191
Crestview	850-682-0101
Domestic Abuse Registry	1-800-442-2873
Federal Emergency Management Agency	
(FEMA)	1-800-462-9029
Florida AIDS Hotline	1-800-FLA-AIDS
Florida Council on Compulsive Gambling	1-800-426-7711
HIV/AIDS Treatment Information Service	1-800-448-0440
Hunger Hotline Helps people locate food in an emergency in their area.	1-800-329-FOOD
Medicaid Program Office	1-800-303-2422
Narcotics Anonymous	
Helpline 1-800-444-1407	
Hotline 850-723-4813	
National Poison Center and Hotline	1-800-282-3171
Office of Veteran's Affairs	1850-689-3805
Parent Helpline	1-800-352-5683

Okaloosa AIDS Support and Informational Services (OASIS)

OASIS provides HIV Testing and Counseling; HIV/AIDS education and prevention services for the general public. For persons living with HIV/AIDS, OASIS provides case management, including referrals for medical, dental, vision, psychological, nutritional and housing services.

Office 850-314-0950

Hotline/Information Line 850-314-0951

Okaloosa Coordinated Transportation

Provides rides to work, school, recreation, appointments, shopping and other activities. Reservations can be made from 8—5 Monday through Friday between 1 – 7 days before trip.

Call for information on requirements. A fee is charged. This service is not free.

Fort Walton Beach 850-833-9168

Crestview 850-689-7809

Okaloosa Walton Child Care Services

Domestic Violence

Fort Walton Beach 833-9330, Crestview 689-7885, DeFuniak 892-8560

Progressive Management of America, Inc.

Housing for residents of low to moderate income in Okaloosa County.

850-244-1600

Public Housing Authority

Low rental housing for income eligible families.

Fort Walton Beach Public Housing 850-243-3224

Section 8 Assistance Program 850-244-5886

Crestview Public Housing 850-682-2413

DeFuniak Springs Public Housing 850-892-2823

Lion's Club

Assists persons with sight problems in procuring glasses and eye exams
850-244-2455

Legal Services of NWFL 862-3279**Lutheran Social Services 664-0145**
Housing for Homeless Teens (6 beds)**Mary Esther United Methodist Church**

Cold Night Shelter. One of several churches which open when temperatures fall below 40 degrees.

703 Miracle Strip Parkway

Mary Esther, FL 32569

850-243-7595

Mental Health Association**of Okaloosa and Walton County, Inc.**

Free referral source for all mental health and substance abuse needs. Funding for psychiatric medications only.

850-244-1040

Narcotics Anonymous

Helpline 1-800-444-1407

Hotline 850-723-4813

Niceville Church of Christ

801 E. John Sims Parkway Counseling and food 678-2911

North Okaloosa Medical Center (Crestview)

Main Number 850-689-8144

Emergency 850-689-8152

Okaloosa County Department of Health

Provides HIV/AIDS testing, family planning and STD services. TB, insulin, epilepsy and rheumatic fever services.

Fort Walton Beach: Call 850-833-9246 for appointments or

850-833-9240 for eligibility questions.

Crestview 850-689-7855 for appointments or eligibility

Meals: Schedule

Monday, Wednesday and Friday

9 a.m. until 2p.m.

Sack lunches

Sharing and Caring

126 SW Beal Parkway

Fort Walton Beach, FL 32548

Thursday Luncheon 11 a.m. until 12 p.m.

Striving for Perfection Ministries

24 Bass Avenue SW

Fort Walton Beach, FL 32548

Saturday Luncheon 11 a.m. until 12 p.m.

First Presbyterian Church

134 Beal Parkway

Fort Walton Beach, FL 32548

Sunday Breakfast 7 a.m. until 9 a.m.

7th Day Adventist Church

119 St. Mary's Ave SW

Fort Walton Beach, FL 32547

Sunday Luncheon 12 p.m. until 1 p.m.

St. Simon's Episcopal Church

28 Miracle Strip Parkway

Fort Walton Beach, FL 32547

Daily Lunches. Prepared or sack lunches 12 noon. Dinner 5 pm daily.

Guests will be expected to be alcohol free and attend chapel after dinner.

Waterfront Mission of Fort Walton Beach

112 S.E. Hollywood Blvd. Fort Walton Beach

Monday through Friday Lunch served 11:00am-1:30 pm

Nov 5-Feb 29

Trinity United Methodist Church

403 Racetrack Road, Fort Walton Bch, 32547

Tips for the Homeless

Some general tips regarding maintaining safety and health have been provided by members of the Homeless Continuum of Care who have many years of experience working with the working poor and homeless populations.

Natural and environmental hazards.

- Snakes. Avoid heavily wooded areas, wood piles, areas of brush that may harbor snakes. Even though there are few local species of snake that are venomous, all snakes will bite. Seek medical attention for all bites.
- Spiders. Seek medical attention for all spider bites. Some local species can cause significant skin damage or other medical problems.
- Mosquitoes and other biting insects. Use insect repellent as much as possible. Keep mosquito bites clean, avoid scratching area, seek medical attention if bites appear infected.
- Heat stroke/dehydration. Seek shade/indoor shelter for the hottest mid-day periods. Try to drink lots of water, avoid alcohol. Use sunscreen on exposed areas, wear light clothing and cover as much skin as possible including using hats. If you are disoriented, dizzy, or otherwise unwell, seek shade immediately, drink cool water, and seek medical attention.
- Hypothermia. This happens when your body temperature falls dangerously low. Seek shelter during especially cold weather. There are Cold Weather Shelters available when the temperature falls below 40°. See page 8. Wear layers of clothing to conserve heat, seek medical attention if a loss of coordination or change in consciousness occurs.

Personal Safety

- Most crimes against the homeless tend to occur when the victim is under the influence, therefore avoid drugs and alcohol to maintain safety when on the streets.
- Use caution approaching strangers. Do not approach anyone in an otherwise isolated area.

Health and Personal Welfare awareness.

- Be aware of restricted areas. These would include civic and public buildings. You risk being arrested if you are in these areas. Police departments and sheriff's officers can give you details.
- All emergency rooms will provide *emergency* care regardless of the ability to pay.
- Emergency mental health assistance is provided free of charge at Bridgeway Center Emergency Services on Shell Ave. FWB.

Health Department FWB 833-9240, Crestview 689-7855

Jesus, Alcoholics, and Drug Addicts (J.A.D.A.)

Provides support and 6-month residential recovery program to assist alcoholics and drug addicts recover from their addictions.

Eligibility requirements to be met for programs.

Cost \$112 weekly for residential program includes food, housing and laundry facilities with assistance finding employment.

NOT A HOMELESS SHELTER

850-862-1174 24-hour Hotline

850-244-5357 Office

Jobs Plus/One Stop Career Counseling

Provides career counseling, job information, computer, phone and fax access for use of job searches.

409 Racetrack Road

Fort Walton Beach, FL 32547

850-833-7587

678 N. Wilson, #B

Crestview, FL 32536

850-689-7823

79 N. Davis, DeFuniak Springs, FL 32533

850-892-8669

Labor Finders

Picture I.D. and Social Security Card will be required.

Starting rate \$7.50 an hour

Day Labor

6 SW Hollywood Blvd.

Fort Walton Beach, FL 32547

850-243-2699

Labor Ready

Day Labor

939 NW Beal Pkwy

Fort Walton Beach, FL 32547

850-314-7499 Ft Walton, 682-0126 Crestview

Will require picture I.D. and Social Security card. Provides transportation to job sites. Report at 5:30 a.m.

Goodwill Easter Seals of the Gulf Coast

Vocational Services and employment opportunities for people with disabilities and others who face barriers to obtaining employment.
Fort Walton Beach 850-302-0576

Goodwill Industries—Big Bend, Inc.

Low cost clothing, furniture, household items, and toys.
Valparaiso 850-729-2330, Crestview 850-689-2664

Gregg Chapel AME Church

Cold Night Shelter. One of several churches which open when temperatures fall below 40 degrees.
 34 Carson Drive,
 Fort Walton Beach, FL 32548
850-243-5925

Habitat for Humanity 315-0025

Head Start 682-2912 Crestview, 678-8461 Niceville

Hollywood Blvd. Baptist Church

Cold Weather Shelter. One of several churches open when temperatures fall below 40 degrees.
 204 SE Hollywood Blvd.
 Fort Walton Beach, FL 32548
850-243-1021

Happy House

Emergency Shelter for children birth to 18 years of age, offered through Children and Family Services. After hours call Abuse Registry
850-651-8382
850-833-3813

Harvest House

Provides food and clothing to those in need in the Destin area
850-837-2277

Healthmark Regional Medical Center (DeFuniak Springs)

Main Number **850-951-4500**

Directory by Services

Contact number and detailed information about each is provided in the alphabetical listing beginning on page 12.

Children’s Services

Happy House

Clothing

Caring and Sharing of North Walton County
 Caring and Sharing of Walton County, Inc. Phone
 Fresh Start/Coalition for the Homeless
 Harvest House
 Salvation Army
 Sharing and Caring, Inc. (emergency basis only)
 7th Day Adventist Church
 Waterfront Mission of Fort Walton Beach
 Beulah’s Helping Hand

Cold Weather Shelters

Cold Weather shelters alternate nights of operation. Call any of the churches to find out which shelter is open on a given night. Telephone numbers are listed in the alphabetical list of agencies. Law enforcement agencies and Emergency Management are notified when a shelter is open.
 First Presbyterian Church
 Mary Esther United Methodist Church
 Greggs Chapel AME Church
 Hollywood Blvd. Baptist Church
 St. Simon’s Episcopal Church
 7th Day Adventist Church
 Ft Walton Beach 1st Baptist Church

Crisis Intervention/Sexual assault response

COPE Center
 Crisis Line of Bridgeway Center, Inc.

Disaster Relief

American Red Cross

See Alphabetical Listing Page 13 for Contact Information

Employment Assistance (See also Work/Day Labor)

Goodwill Easter Seals of the Gulf Coast
Jobs Plus/One Stop Career Counseling
Public Libraries for computer access

Financial Assistance (For food, rent, medications etc.)

Caring and Sharing of North Walton County
Caring and Sharing of Walton County, Inc.
Sharing and Caring, Inc. Okaloosa County
St. Mary's Outreach
Striving for Perfection Ministries

Food

Coalition for the Homeless/Fresh Start
Department of Children and Families (Food Stamps)
Harvest House
Salvation Army
Sharing and Caring, Inc. Okaloosa County
Striving for Perfection Ministries
Waterfront Mission of Fort Walton Beach
Trinity United Methodist Church

Housing

Bridgeway Independent Living Program (not for emergency shelter)
Progressive Management of America, Inc.
Public Housing Authority

Hygiene (Showers)

7th Day Adventist Church Sun. morning (Free haircuts sometimes available)
Coalition for the Homeless/Fresh Start (Showers)
Sharing and Caring

Crossroads Center Medical Clinic

1032 Mar Walt Drive, Suite 240 Ft Walton Beach, 32547

Assists residents of Okaloosa County and US Citizens or legal aliens who have no health insurance. Adults only. Financial Screening Fri 9-12
850-226-6928 or email mahawkins@crossroadsclinicfwb.org

Department of Children and Families (Food Stamps)

State and Federally funded public assistance agency. Services offered include economic services, food stamps, and Medicaid.
Call Center for all locations 1-866-762-2237.

Family Life Ministries/Sozo Life Connection

Assists women in crisis pregnancies by providing material needs, medical care, adoption referral, and life skills preparation programs, STD testing and treatment, limited ultrasound services.
850-243-5800

First Call for Help

Free service of United Way, links those in need with community-based services
Okaloosa County 850-243 9111, Walton County 850-951-0800

First Presbyterian Church

Cold Weather Shelter, one of churches open when temperatures fall below 40 degrees.
Provides prepared meals according to schedule. See page 7.
134 Beal Parkway
Fort Walton Beach, FL 32548
850-243-3731

Fort Walton Beach Medical Center

Emergency, medical and psychiatric treatment center
Main number 850-862-1111
Emergency Services 850-863-7607

Fresh Start

Provides transitional helter for women and families, food, clothing for the homeless population.
850-243-5648

Crisis Line of Bridgeway Center, Inc.

24/7 confidential, anonymous telephone crisis intervention service. Provides referrals and information. Has on call sexual assault response team.

Fort Walton Beach 850-244-9191

Crestview 850-682-0101

Caring and Sharing of North Walton County, Inc.

Provides food, clothing and financial assistance

850-892-7656

Caring and Sharing of Walton County, Inc.

Provides food, clothing and financial assistance in South Walton County

850-267-2866

Catholic Charities

Assistance to needy families with emergency financial needs for rent, food, utilities, medicine, dental and other needs as funds are available. Provides individual and family counseling, pregnancy and adoption services.

By appointment.

850-244-2825

Christian Automotive Repair Support, Inc. (CARS)

Assists families with car repairs. Donated vehicles accepted, repaired and given to families. Sponsor pays for parts. Sponsor can be a church, service organization, or state agency.

850-897-3378

Continuum of Care/Opportunity Inc.

Commodities Distribution USDA 833-9165

COPE Center, Inc.

Mental Health rehabilitation services including residential treatment, outpatient psychiatric services, substance abuse services, counseling and crisis services.

Defuniak Springs 850-892-8045

24-hour HELP Line for crisis situation 850-892-4357

See Alphabetical Listing Page 13 for Contact Information**Information/Referral**

COPE Helpline

Crisis Line of Bridgeway Center, Inc.

First Call for Help (United Way)

Mental Health Association of Okaloosa and Walton Counties

Public Library (Computer access, newspapers)

Social Security Office

Veterans Administration Office

Medical/Dental/Vision

Family Life Ministries/Sozo Life Connection

Fort Walton Beach Medical Center

Healthmark Regional Medical Center, DeFuniak Springs

Lions Club (Eye Exams, Glasses)

North Okaloosa Medical Center, Crestview

Okaloosa County Department of Health

Twin Cities Hospital, Niceville

Crossroads Medical Clinic

Medications

Catholic Charities

Department of Children and Families (Medicaid)

Mental Health Association

St. Vincent de Paul

Prepared Meals

See schedule Page 6

Mental Health/Counseling/Substance Abuse

Bridgeway Center, Inc.

Catholic Charities

COPE

Jesus, Alcoholics and Drug Addicts, (J.A.D.A.)

Mental Health Association of Okaloosa and Walton Counties

See Alphabetical Listing Page 13 for Contact Information

Shelter

Salvation Army
Shelter House Inc. (for victims of domestic violence only)
Waterfront Mission

Support

Alcoholics Anonymous
Catholic Charities
Family Life Center
Jesus, Alcoholics, and Drug Addicts (J.A.D.A.)
Narcotics Anonymous
Okaloosa AIDS Support and Informational Services (OASIS)

Transportation

Christian Automotive Repair Support, Inc.
Okaloosa Coordinated Transportation
The Wave

Veterans

Veteran's Services Offices
VA Outpatient Clinic

Work/Day Labor

Able Body Labor
Labor Finders
Labor Ready
U.S. Labor

Alphabetical Listing of Agencies

Able Body Labor

100 Bob Sikes Blvd
Fort Walton Beach, FL 32548
Fort Walton Beach 850-863-8455
Crestview 850-423-7990
DeFuniak Springs 850-892-4405
Report at 5:30 a.m. Must have two forms of I.D. one being picture I.D.

Action Labor

104 Hollywood Blvd,
Ft Walton Beach, FL 32547

Alcoholics Anonymous

850-244-2421
Local website www.fwb-area-aa.org

American Red Cross of Northwest Florida

Emergency relief to disaster victims.
Okaloosa County 850-314-0316, Walton County 850-892-6297

American Staffing 301-2093

Beulah's First Baptist Church

109 NE McGriff FWB, 850-243-1724
Beulah's Helping Hand provides food, clothes and other emergency help.
Open Tues 5-6 pm and Thurs 3-6 pm.

Bridgeway Center, Inc.

Provides a range of mental health and substance abuse treatment including outpatient, inpatient crisis stabilization and detox.
Main number 833-7400
24-hour Emergency Services 833-9200

Bridgeway Center, Inc. Independent Living Program

Provides long term housing for chronically homeless unaccompanied adults with mental health and/or substance abuse issues. Emergency housing not provided. **850-833-3975**